

1. **Welcome to the Victoria Medical Centre and Lees Place 2012 Patient Satisfaction Survey.**

We would be very grateful if you would complete this survey about the services that you receive from your medical practice.

Our staff aim to provide the highest standard of care to everyone, and your responses to this this survey will help us to know what we're doing well, and where there are opportunities for us to improve.

Please answer ALL the questions that apply to you by putting a tick in one of the boxes, except where a question asks for more than one.

The survey is completely anonymous, and your doctor will NOT be able to identify you from your answers.

Thank you for your time.

https://www.surveymonkey.com/s/VMC_Lees_Place_Patient_Satisfaction_Survey_2012